

DIGITAL ACCESSIBILITY DECLARATION FOR THE HABISCORE WEBSITE

This document was created in fulfilment of the obligation, referred to in Article 32(2) of the Act of 26 April 2024 on ensuring compliance with accessibility requirements for certain products and services by economic operators (Journal of Laws 2024, item 731 as amended; hereinafter: the "Act") and sets out information on how the website: <https://habiscore.pl/> (hereinafter: the "Website"), through which an e-commerce service is provided, meets the accessibility requirements set out in the regulations.

Service provider of the e-commerce service operated through <https://habiscore.pl/>

The administrator of the Website and the service provider of the e-commerce service operated through the Website is HAG Tomasz Bogusz with its registered office in Gdańsk, ul. Wajdeloty 19/2, 80-437 Gdańsk, e-mail: kontakt@habiscore.pl (hereinafter: "HAG" or the "Administrator"). HAG does not use public utility premises and buildings to provide e-commerce services under the Act.

Compliance status with accessibility requirements

The Website partially complies with the accessibility requirements set out in the Act. Compliance with the accessibility requirements of the Website is ensured in the following manner:

WCAG Accessibility Assessment Report – HABIscore (2026)

Audit information

- Audit date 05.05.2026
- Audited website <https://habiscore.pl/>
- Audit method automated audit and source code review
- Overall score 96/100

List of success criteria

Lp.	Success criterion	Result	URL, any comments
1.	1.1.1 – Non-text content	Pass	
2.	1.2.1 – Audio-only and video-only (prerecorded)	Not applicable	
3.	1.2.2 – Captions (prerecorded)	Not applicable	
4.	1.2.3 – Audio description or media alternative (prerecorded)	Not applicable	
5.	1.2.5 – Audio description (prerecorded)	Not applicable	

6.	1.3.1 – Info and relationships	Pass	Numerous text elements (Hero, FAQ, Footer sections) have insufficient contrast (e.g. text-secondary/60).
7.	1.3.2 – Meaningful sequence	Pass	
8.	1.3.3 – Sensory characteristics	Pass	
9.	1.3.4 – Orientation	Pass	
10.	1.3.5 – Identify input purpose	Not tested	
11.	1.4.1 – Use of colour	Pass	
12.	1.4.2 – Audio control	Not applicable	
13.	1.4.3 – Contrast (minimum)	Fail	
14.	1.4.4 – Resize text	Pass	
15.	1.4.5 – Images of text	Pass	
16.	1.4.10 – Reflow	Pass	
17.	1.4.11 – Non-text contrast	Not tested	
18.	1.4.12 – Text spacing	Not tested	
19.	1.4.13 – Content on hover or focus	Not tested	
20.	2.1.1 – Keyboard	Pass	
21.	2.1.2 – No keyboard trap	Pass	
22.	2.1.4 – Character key shortcuts	Not applicable	
23.	2.2.1 – Timing adjustable	Pass	
24.	2.2.2 – Pause, stop, hide	Not applicable	
25.	2.3.1 – Three flashes or below threshold	Pass	
26.	2.4.1 – Bypass blocks	Not tested	
27.	2.4.2 – Page titled	Pass	
28.	2.4.3 – Focus order	Pass	
29.	2.4.4 – Link purpose (in context)	Pass	
30.	2.4.5 – Multiple ways	Pass	
31.	2.4.6 – Headings and labels	Pass	
32.	2.4.7 – Focus visible	Pass	
33.	2.5.1 – Pointer gestures	Not applicable	
34.	2.5.2 – Pointer cancellation	Not applicable	
35.	2.5.3 – Label in name	Pass	
36.	2.5.4 – Motion actuation	Not applicable	
37.	3.1.1 – Language of page	Pass	
38.	3.1.2 – Language of parts	Pass	
39.	3.2.1 – On focus	Pass	
40.	3.2.2 – On input	Pass	
41.	3.2.3 – Consistent navigation	Pass	
42.	3.2.4 – Consistent identification	Pass	

43.	3.3.1 – Error identification	Pass	
44.	3.3.2 – Labels or instructions	Pass	
45.	3.3.3 – Error suggestion	Pass	
46.	3.3.4 – Error prevention (legal, financial, data)	Pass	
47.	4.1.1 – Parsing	Pass	
48.	4.1.2 – Name, role, value	Pass	
49.	4.1.3 – Status messages	Pass	

Detailed description of errors

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1.	1.4.3 – Contrast (minimum)	Many text elements use colours with insufficient contrast against the background	<ul style="list-style-type: none"> • CSS classes text-secondary/60, text-secondary/40. • Footer links (/privacy, /terms, /contact) with a colour similar to the background in the resting state. • Smaller "uppercase" labels in header sections.

Information required to use the Website

Information required to use the website through which the e-commerce service is provided to consumers, including technical requirements, is set out in the Terms and Conditions.

Handling of accessibility-related complaints

As a consumer, you have the right to lodge a complaint with HAG regarding failure to meet the accessibility requirements on our Website. The complaint will be handled by HAG.

Mandatory elements of a complaint:

In accordance with the provisions of the Act, a complaint should include:

- the consumer's first and last name;
- a correspondence address, e-mail address or telephone number, together with an indication of the preferred means of contact;
- identification of the product or service to which the complaint relates;
- identification of the accessibility requirement not met by the product or service, together with a demand that HAG ensure its compliance;

If the complaint does not contain the information specified above, it will be left without consideration pursuant to Article 36(3) of the Act.

Optional elements of a complaint

A complaint may also include an indication of the preferred means of ensuring that the service we provide meets the accessibility requirement.

How to lodge a complaint

- in writing, by postal mail through a postal operator to HAG's registered office address
- electronically, to the e-mail address: kontakt@habiscore.pl

Complaint handling timeframe

Your complaint will be handled within 30 days from the date of its receipt by HAG. You will receive a response via the communication channel you indicated in the complaint as your preferred means of contact.

In particularly complex cases that prevent the complaint from being handled and a response from being provided within 30 days, we will notify you of this, indicating the reason for the delay and specifying a new deadline for handling the complaint and providing a response, not exceeding 60 days from the date of receipt of the complaint.

Additional information and contact details

For additional information about our compliance with accessibility requirements, you may contact us in writing at HAG's registered office address or by e-mail at kontakt@habiscore.pl. Please title your message "HAG Digital Accessibility".

Personal data

If you contact us to lodge a complaint or to obtain additional information about compliance with accessibility requirements, HAG will process your personal data. Below you will find information on the principles and your rights relating to the processing of your personal data.

Data controller

HAG Tomasz Bogusz with its registered office in Gdańsk, ul. Wajdeloty 19/2, 80-437 Gdańsk.

The data controller may be contacted in writing at the postal address indicated above or electronically at the e-mail address: kontakt@habiscore.pl.

Purposes and legal basis for data processing

The controller processes your personal data for the purpose of:

- fulfilling the legal obligations incumbent on the controller, in terms of the obligation to accept and process the complaint/request for additional information submitted by you, in connection with the performance of the legal obligation incumbent on the controller in this regard (Article 6(1)(c) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, hereinafter: the "GDPR");

- pursuing and defending against potential claims – on the basis of the legitimate interests of the controller (Article 6(1)(f) of the GDPR).

Data recipients

Data recipients may include entities permanently cooperating with the controller within its organisational structure, as well as entities supporting HAG in conducting its business and providing services (suppliers and sub-suppliers), such as IT service providers, postal service providers, banks, and companies. Recipients may also include entities authorised to receive such data under generally applicable law.

Transfer of data to a third country or international organisation

Personal data is stored on servers located in the European Economic Area and may be transferred – on the basis of standard contractual clauses in accordance with the templates approved by the European Commission – to a third country in connection with the controller's use of technology provided by Microsoft Ireland Operations Limited with its registered office in Dublin.

Period for which personal data will be processed

Data will be processed for:

- the period necessary to handle the complaint/request for information;
- the period of pursuing and defending against potential claims.

Rights of the data subject

The data subject has the right, under general rules, to:

- access to the content of their personal data and the right to request its rectification or erasure under the terms set out in Articles 15–17 of the GDPR;
- restriction of processing in the cases specified in Article 18 of the GDPR;
- data portability under the terms set out in Article 20 of the GDPR;
- object to the processing of data in the situation specified in Article 21 of the GDPR;
- withdraw consent at any time without affecting the lawfulness of processing carried out on the basis of consent before its withdrawal;
- lodge a complaint with the supervisory authority, i.e. the President of the Personal Data Protection Office.

Legal basis for the obligation to provide personal data

When lodging a complaint, within the scope specified in Article 36(1) of the Act of 26 April 2024 on ensuring compliance with accessibility requirements for certain products and services by economic operators, the provision of personal data is mandatory, and failure to provide it will result in the matter being left without consideration. In the case of a request for additional information, the provision of data is voluntary but necessary for the request to be handled, in particular for a response to be provided.

Automated decision-making and profiling

Personal data will not be used for automated decision-making, including profiling.

Additional information

Additional information about data processing can be found on the controller's website: Privacy Policy.

In the event of any conflict, the provisions of this clause shall take precedence.

Preparation of the digital accessibility declaration

The declaration was prepared on: 05.05.2026.